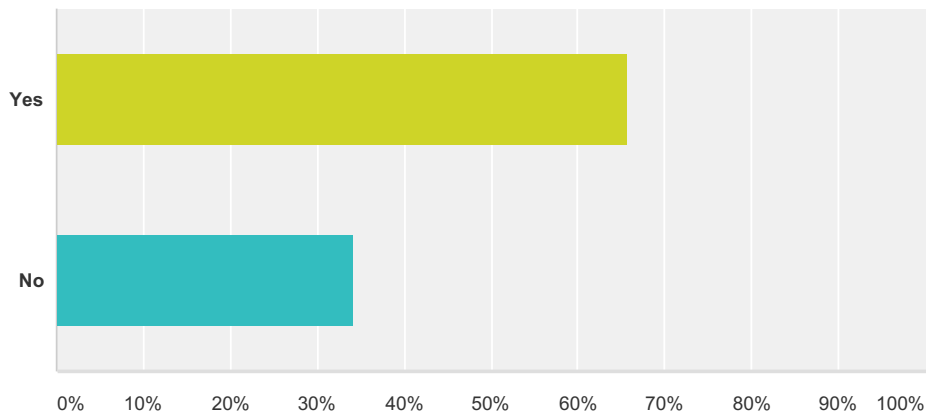


Q1 Were you aware that you live in a Cold Calling Control Zone?

Answered: 102 Skipped: 2



Answer Choices	Responses
Yes	65.69% 67
No	34.31% 35
Total	102

Q2 Which Cold Calling Control Zone do you live in?

Answered: 101 Skipped: 3

Answer Choices	Responses
Zone : Road, Town, Postcode.	100.00% 101

#	Zone : Road, Town, Postcode.	Date
1	Marion Road, Prestatyn	3/20/2017 2:21 PM
2	Alder Court, Rhyl	3/20/2017 2:19 PM
3	Llys Dewi, Rhyl	3/20/2017 2:12 PM
4	Garnett Drive, Prestatyn	3/20/2017 2:06 PM
5	Ceri Avenue, Prestatyn	3/20/2017 2:05 PM
6	Marion Road, Prestatyn	3/20/2017 2:01 PM
7	Marion Road, Prestatyn	3/20/2017 1:57 PM
8	Garnett Drive, Prestatyn	3/20/2017 12:19 PM
9	Garnett Drive, Prestatyn	3/20/2017 12:15 PM
10	Garnett Drive, Prestatyn	3/20/2017 12:13 PM
11	Ceri Avenue, Prestatyn	3/20/2017 12:08 PM
12	Ceri Ave, Prestatyn	3/20/2017 12:07 PM
13	Garnett Drive, Prestatyn	3/20/2017 12:04 PM
14	Garnett Drive, Prestatyn	3/20/2017 12:00 PM
15	173 Marion Road, Prestatyn	3/20/2017 11:58 AM
16	Marian Road, Prestatyn	3/20/2017 11:56 AM
17	Garnett Drive Prestatyn	3/20/2017 11:55 AM
18	Ceri Avenue. Prestatyn	3/20/2017 11:39 AM
19	Marion Road, Prestatyn	3/20/2017 11:34 AM
20	32 Stephen Road, Prestatyn	3/20/2017 11:30 AM
21	Garnett Drive Prestatyn	3/20/2017 11:28 AM
22	Ceri Avenue, Prestatyn	3/20/2017 11:25 AM
23	Stephen Road, Prestatyn, LL17 EH	3/17/2017 10:30 AM
24	Juniper Way, Rhyl	3/17/2017 10:26 AM
25	Stephen Road, Prestatyn	3/16/2017 3:40 PM
26	Garnett Drive, Prestatyn	3/16/2017 3:37 PM
27	Garnett Drive, Prestatyn	3/16/2017 3:34 PM
28	Victoria Road West, Prestatyn	3/16/2017 3:11 PM
29	Marion Road, Prestatyn	3/16/2017 3:05 PM
30	Marion Road, Prestatyn	3/16/2017 3:03 PM
31	Marion Road, Prestatyn	3/16/2017 3:01 PM
32	Tan Y Bryn, St Asaph	3/13/2017 6:01 PM

Cold Calling Control Zones 2017

33	Garnett Drive, Prestatyn	3/13/2017 6:00 PM
34	11 Tyn Y Parc, Ruthin	3/13/2017 5:59 PM
35	Tyn Y Parc, Ruthin	3/13/2017 5:56 PM
36	Tyn Y Parc, Ruthin	3/13/2017 5:54 PM
37	Tyn Y Parc, Ruthin	3/13/2017 5:52 PM
38	Tyn Y Parc, Ruthin	3/13/2017 5:51 PM
39	Tyn Y Parc, Ruthin	3/13/2017 5:49 PM
40	Tan Y Bryn, St Asaph	3/13/2017 5:22 PM
41	Tan Y Bryn, St Asaph	3/13/2017 5:15 PM
42	Tan Y Bryn, St Asaph	3/13/2017 5:12 PM
43	Tan Y Bryn, St Asaph	3/13/2017 5:10 PM
44	Tan Y Bryn, St Asaph	3/13/2017 5:06 PM
45	Tan Y Bryn, St Asaph	3/13/2017 5:03 PM
46	Dalar wen, Denbigh	3/13/2017 5:01 PM
47	Dalar wen, Denbigh	3/13/2017 4:59 PM
48	Dalar wen, Denbigh	3/13/2017 4:56 PM
49	Dal ar wen, Denbigh	3/13/2017 4:45 PM
50	Dal Ar Wen, Denbigh	3/13/2017 4:43 PM
51	No idea what our zone is!!	3/13/2017 4:41 PM
52	Marion road, Prestatyn	3/13/2017 4:12 PM
53	Cherry Close, Prestatyn	3/13/2017 3:14 PM
54	Marion Road, Prestatyn	3/13/2017 3:05 PM
55	Marion Road, Prestatyn	3/10/2017 11:06 AM
56	Marion Road, Prestatyn	3/10/2017 11:00 AM
57	Stephens Road, Prestatyn	3/10/2017 10:01 AM
58	Marion Road, Prestatyn	3/10/2017 9:57 AM
59	LL21 9DP	3/1/2017 12:39 PM
60	Marion Road, Prestatyn	2/27/2017 4:09 PM
61	Marion Road, Prestatyn	2/27/2017 4:05 PM
62	Marion Road, Prestatyn	2/27/2017 3:58 PM
63	Marion Road, Prestatyn	2/27/2017 3:52 PM
64	Stephens Road, Prestatyn	2/27/2017 3:48 PM
65	Garnett Drive, Prestatyn	2/27/2017 3:31 PM
66	Garnett Drive, Prestatyn	2/27/2017 3:26 PM
67	Marion Road, Prestatyn	2/27/2017 3:04 PM
68	Garnett Drive, Prestatyn	2/27/2017 2:58 PM
69	Ceri Avenue, Prestatyn	2/27/2017 1:53 PM
70	Marion Road, Prestatyn	2/27/2017 1:26 PM
71	Llys Gwynant, Rhyl, LL184EQ	2/27/2017 1:14 PM
72	8 Aspen Walk, Rhyl	2/27/2017 1:10 PM
73	Llys Alwyn, Rhyl	2/27/2017 1:01 PM

Cold Calling Control Zones 2017

74	N/A	2/27/2017 12:52 PM
75	Llys Catrin, Rhyl	2/27/2017 12:43 PM
76	Juniper Way, Rhyl	2/27/2017 11:30 AM
77	1 Llys Delyn, Rhyl	2/27/2017 11:26 AM
78	Aspen Walk, Rhyl	2/27/2017 11:24 AM
79	Aspen walk, Rhyl	2/27/2017 11:04 AM
80	Aspen Walk, Rhyl	2/27/2017 10:53 AM
81	Dalar Wen, Denbigh, LL16 3HT	2/23/2017 3:17 PM
82	Llys Dewi Rhyl	2/16/2017 9:49 AM
83	Rhyl	2/15/2017 10:45 AM
84	Rhuddlan	2/14/2017 9:56 AM
85	Highfield Park, Rhyl	2/13/2017 9:49 AM
86	LL16	2/10/2017 9:09 AM
87	Stephen Road LL19 7EH	2/9/2017 9:48 PM
88	ll15 1ql	2/9/2017 4:35 PM
89	LL19 7DG	2/6/2017 5:32 PM
90	LL29 8TD	2/6/2017 3:24 PM
91	stephen road, prestatyn LL19 7eg	2/6/2017 12:19 PM
92	Garnett Drive, Prestatyn, LL19 7DN	2/6/2017 11:57 AM
93	Garnett Drive, Prestatyn, LL19 7DN	2/6/2017 11:51 AM
94	Marion Road, Prestatyn	2/6/2017 9:12 AM
95	Tyn y Parc, Ruthin, LL15 1LH	2/4/2017 8:46 AM
96	Garnett Drive Prestatyn LL19 7DL	2/3/2017 4:06 PM
97	Tan Y Bryn, St. Asaph, LL17 0PU	2/3/2017 3:34 PM
98	LLYS ALWEN, RHYL, LL184BQ	2/3/2017 2:19 PM
99	Marion Road, Prestatyn. LL19 7DG	2/3/2017 11:48 AM
100	Garnett Drive Prestatyn LL19 7DJ	2/2/2017 2:43 PM
101	ll18 6ae	2/1/2017 5:38 PM

Q3 Who is the person who coordinates your local scheme?

Answered: 74 Skipped: 30

Answer Choices	Responses	
Name	100.00%	74
Contact details (address and phone or email)	21.62%	16

#	Name	Date
1	Dont know	3/20/2017 2:21 PM
2	?	3/20/2017 2:19 PM
3	Dont know	3/20/2017 2:12 PM
4	?	3/20/2017 2:05 PM
5	Do not know	3/20/2017 2:01 PM
6	?	3/20/2017 1:57 PM
7	Dont know	3/20/2017 12:15 PM
8	Dont know	3/20/2017 12:13 PM
9	?	3/20/2017 12:08 PM
10	Not known	3/20/2017 12:07 PM
11	Dont know	3/20/2017 12:04 PM
12	None	3/20/2017 12:00 PM
13	/	3/20/2017 11:58 AM
14	Dont know	3/20/2017 11:56 AM
15	No idea	3/20/2017 11:55 AM
16	Dont know, word by mouth	3/20/2017 11:39 AM
17	Unknown	3/20/2017 11:30 AM
18	Not known	3/20/2017 11:28 AM
19	Dont know	3/20/2017 11:25 AM
20	?	3/17/2017 10:30 AM
21	Dont know	3/16/2017 3:40 PM
22	Dont know	3/16/2017 3:37 PM
23	Dont know	3/16/2017 3:34 PM
24	No idea	3/16/2017 3:11 PM
25	Dont know	3/16/2017 3:05 PM
26	Dont know	3/16/2017 3:03 PM
27	?	3/16/2017 3:01 PM
28	Unknown	3/13/2017 6:00 PM
29	No idea	3/13/2017 5:59 PM
30	Not Sure	3/13/2017 5:54 PM
31	Dont know	3/13/2017 5:51 PM

Cold Calling Control Zones 2017

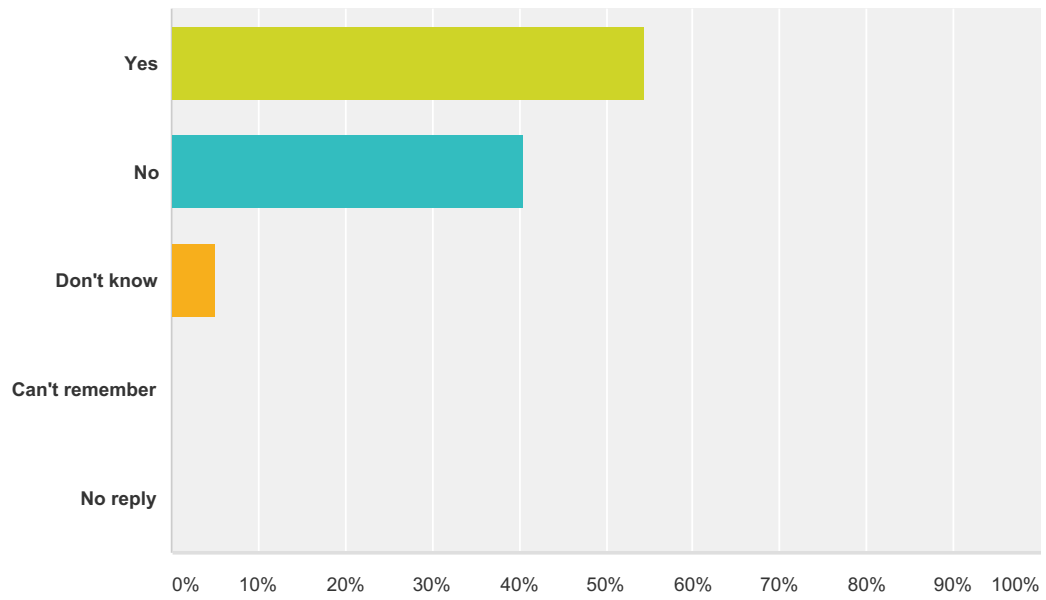
32	Dont know	3/13/2017 5:49 PM
33	Neil Cresswell	3/13/2017 5:47 PM
34	Dont know	3/13/2017 5:15 PM
35	?	3/13/2017 5:10 PM
36	?	3/13/2017 4:56 PM
37	Dont know	3/13/2017 4:45 PM
38	Not sure	3/13/2017 4:43 PM
39	Neighbourhood watch - havent heard from them in years. Not sure if they currently working	3/13/2017 4:41 PM
40	Do not know	3/13/2017 3:14 PM
41	Dont know	3/13/2017 3:05 PM
42	Dont know	3/10/2017 11:06 AM
43	Dont know	3/10/2017 11:00 AM
44	Not known	3/10/2017 9:57 AM
45	Dont know	2/27/2017 4:09 PM
46	Unknown	2/27/2017 4:05 PM
47	Mr Richard Taylor	2/27/2017 3:58 PM
48	Dont know	2/27/2017 3:52 PM
49	?	2/27/2017 3:48 PM
50	Not known, only lived here 3 1/2 years	2/27/2017 3:26 PM
51	Not known	2/27/2017 3:04 PM
52	Dont know	2/27/2017 1:53 PM
53	Park View Nab Watch	2/27/2017 1:14 PM
54	Dont know	2/27/2017 1:01 PM
55	N/A	2/27/2017 12:52 PM
56	Not known	2/27/2017 12:43 PM
57	Dont know	2/27/2017 11:30 AM
58	Not known	2/27/2017 11:24 AM
59	Unknown	2/27/2017 11:04 AM
60	Unknown	2/27/2017 10:53 AM
61	NA	2/23/2017 3:17 PM
62	Not sure	2/16/2017 9:49 AM
63	Not sure	2/13/2017 9:49 AM
64	Not known	2/9/2017 9:48 PM
65	Don't know	2/6/2017 3:24 PM
66	not known	2/6/2017 12:19 PM
67	Don't know	2/6/2017 11:57 AM
68	Not known	2/6/2017 11:51 AM
69	Unknown	2/6/2017 9:12 AM
70	Not known	2/4/2017 8:46 AM
71	No idea!	2/3/2017 3:34 PM
72	don` t know	2/3/2017 11:48 AM

Cold Calling Control Zones 2017

73	Do not know	2/2/2017 2:43 PM
74	No idea	2/1/2017 5:38 PM
#	Contact details (address and phone or email)	Date
1	?	3/20/2017 2:05 PM
2	?	3/20/2017 1:57 PM
3	N/A	3/20/2017 12:13 PM
4	/	3/20/2017 11:58 AM
5	not known	3/20/2017 11:39 AM
6	?	3/17/2017 10:30 AM
7	89 Garnett Drive, Prestatyn, LL19 7DJ 01745 888358	3/16/2017 3:34 PM
8	137 Victoria Road West, Prestatyn LL197DY 01745 854818	3/16/2017 3:11 PM
9	No idea	3/13/2017 5:59 PM
10	9 Tan Y Bryn, St Asaph, LL170PU 01745 582794	3/13/2017 5:47 PM
11	01745 584272	3/13/2017 5:10 PM
12	56 Marion Road, Prestatyn 01745 88921 No email	2/27/2017 3:58 PM
13	NA	2/23/2017 3:17 PM
14	Unknown	2/6/2017 9:12 AM
15	No idea!	2/3/2017 3:34 PM
16	na	2/1/2017 5:38 PM

Q4 Have you been cold called in the past 6 months?

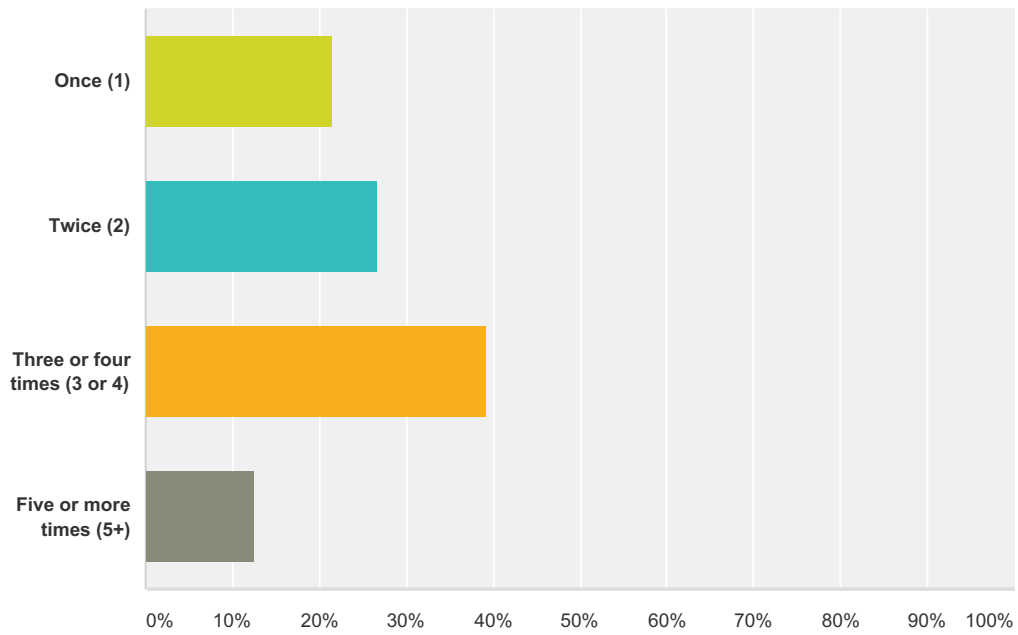
Answered: 101 Skipped: 3



Answer Choices	Responses	
Yes	54.46%	55
No	40.59%	41
Don't know	4.95%	5
Can't remember	0.00%	0
No reply	0.00%	0
Total		101

Q5 If you have been cold called in the last 6 months , approximately how many times?

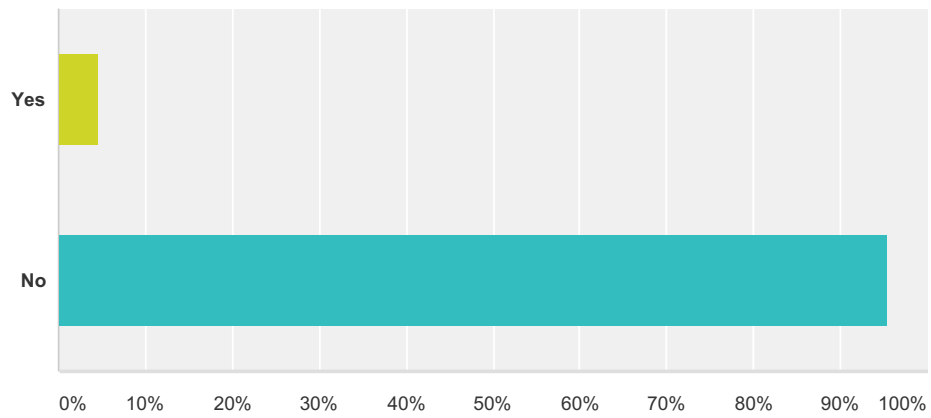
Answered: 56 Skipped: 48



Answer Choices	Responses	
Once (1)	21.43%	12
Twice (2)	26.79%	15
Three or four times (3 or 4)	39.29%	22
Five or more times (5+)	12.50%	7
Total		56

Q6 Did you buy anything or have any work carried out?

Answered: 89 Skipped: 15

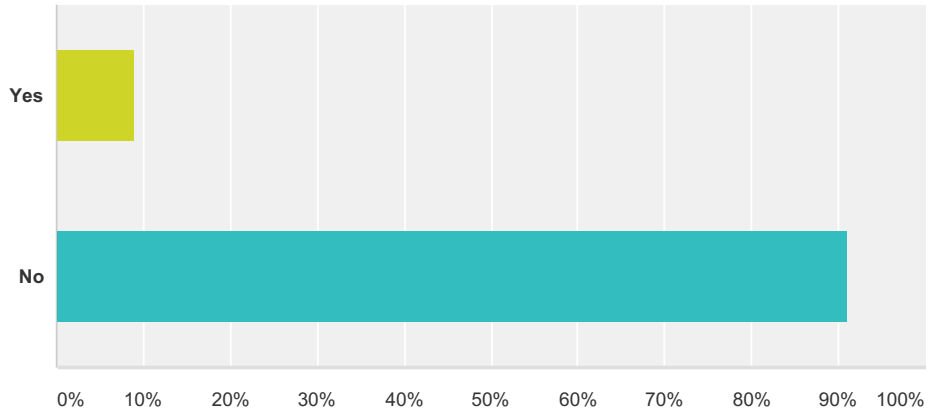


Answer Choices	Responses
Yes	4.49% 4
No	95.51% 85
Total	89

#	If yes, what did you buy or have done? (please specify)	Date
1	Guttering and facerbords	3/20/2017 11:39 AM
2	Towels chartery	3/20/2017 11:25 AM
3	Avon	2/27/2017 1:10 PM
4	Arranged for a monthly window cleaner, as our previous guy retired.	2/23/2017 3:17 PM

Q7 Have any traders called repeatedly?

Answered: 90 Skipped: 14

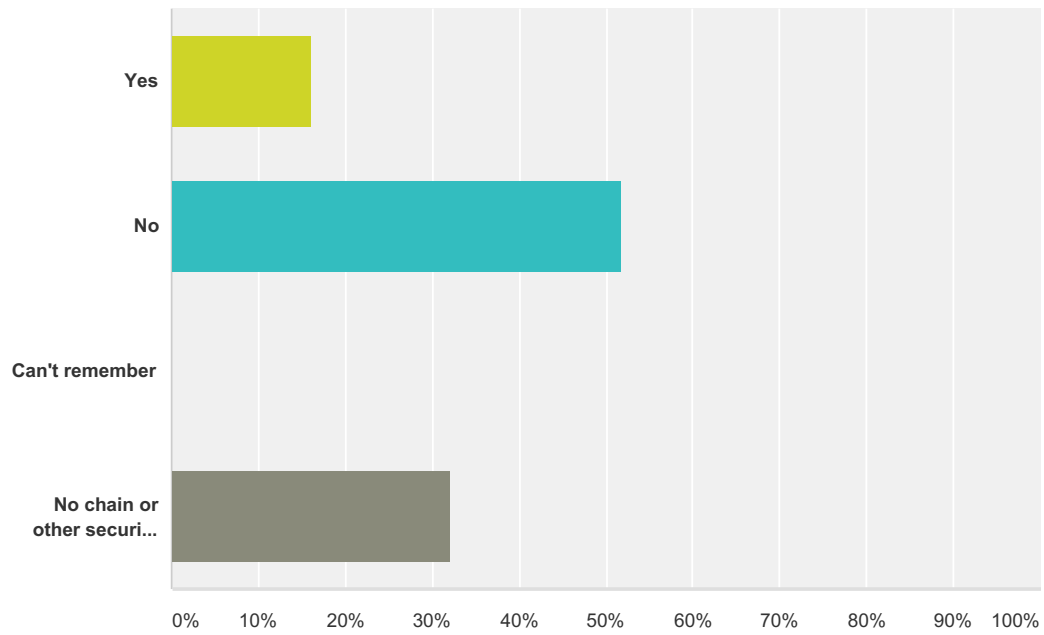


Answer Choices	Responses
Yes	8.89% 8
No	91.11% 82
Total	90

#	If yes, please provide details.	Date
1	Not traders but Johova Witnesses	3/20/2017 2:01 PM
2	To clean the paths	3/20/2017 11:55 AM
3	Two times with tarmac gangs and blokes selling dusters.	3/20/2017 11:28 AM
4	Windows, garage doors	3/20/2017 11:25 AM
5	By Phone	3/13/2017 5:47 PM
6	But Jehovas Witness' do!	2/27/2017 3:04 PM
7	Double glazing firms	2/27/2017 1:53 PM
8	Vast list of telephone numbers as well as National Statistics Office (NSO), Avon, Pizza Restaurant	2/27/2017 1:10 PM
9	Tree cutting and pruned Irish chap needs to make a load so cheap price	2/27/2017 10:53 AM
10	Roofing people, no name on the van.	2/6/2017 3:24 PM

Q8 Did you use a chain or other security when answering the door?

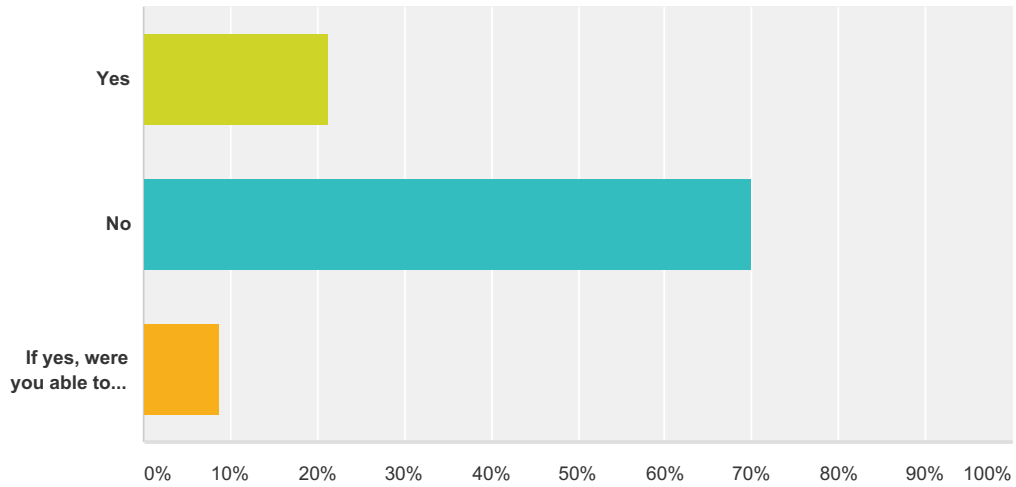
Answered: 87 Skipped: 17



Answer Choices	Responses	
Yes	16.09%	14
No	51.72%	45
Can't remember	0.00%	0
No chain or other security fitted to door	32.18%	28
Total		87

Q9 Did you ask for identification?

Answered: 80 Skipped: 24

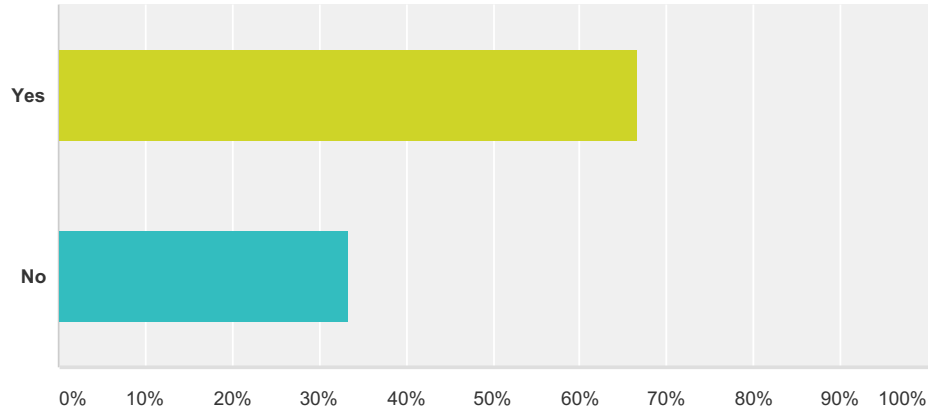


Answer Choices	Responses
Yes	21.25% 17
No	70.00% 56
If yes, were you able to look at it closely?	8.75% 7
Total	80

#	If yes, were you able to look at it closely?	Date
1	Will do	3/20/2017 2:06 PM
2	Sometimes	3/20/2017 2:01 PM
3	Gave me a leaflet	3/20/2017 11:55 AM
4	I would if they called	3/16/2017 3:03 PM
5	New tenant (Dec 2016) but would do.	2/27/2017 1:01 PM
6	Yes	2/16/2017 9:49 AM
7	Not applicable	2/2/2017 2:43 PM

Q10 Are you displaying a Cold Calling Control Zone sticker on your door or window?

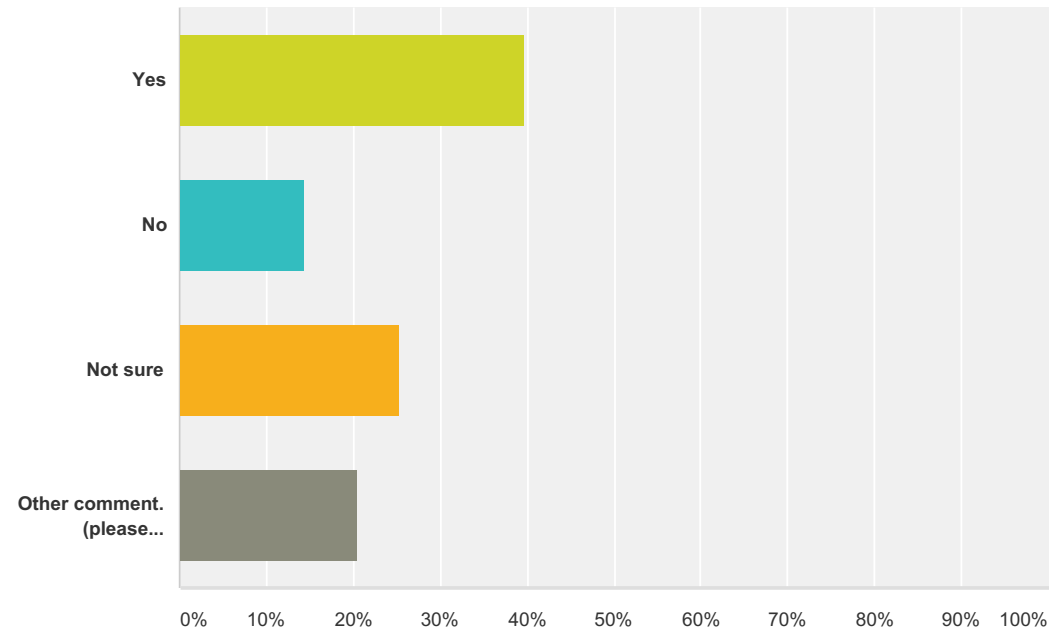
Answered: 102 Skipped: 2



Answer Choices	Responses	
Yes	66.67%	68
No	33.33%	34
Total		102

Q11 Do you feel the sticker has helped you reduce the number of cold calls you receive?

Answered: 83 Skipped: 21



Answer Choices	Responses	
Yes	39.76%	33
No	14.46%	12
Not sure	25.30%	21
Other comment. (please specify)	20.48%	17
Total		83

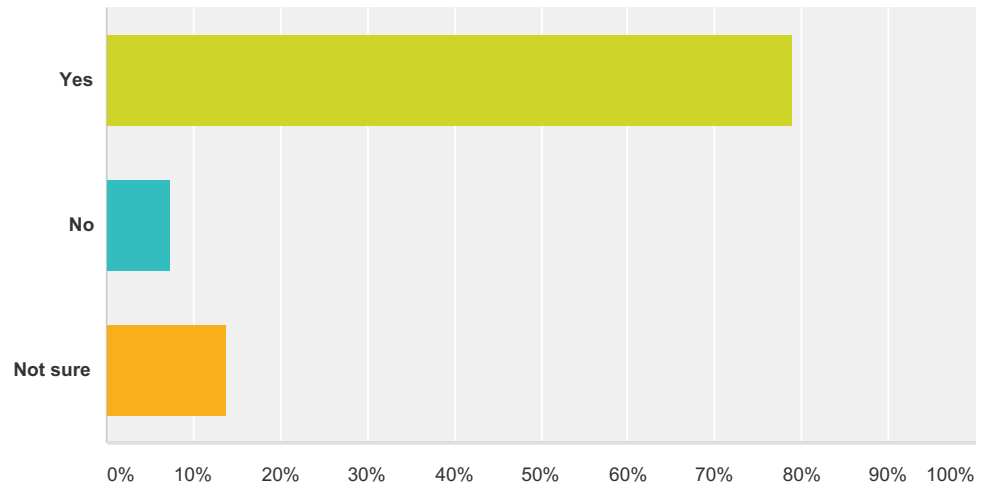
#	Other comment. (please specify)	Date
1	Only just put it in the window	3/20/2017 2:05 PM
2	Just put it on	3/20/2017 2:01 PM
3	Never had one	3/20/2017 11:25 AM
4	Too soon to say	3/16/2017 3:40 PM
5	Only recently started displaying the stickers	3/16/2017 3:11 PM
6	I tink it will help	3/16/2017 3:05 PM
7	I think it will	3/13/2017 3:05 PM
8	Don't have a sticker	3/1/2017 12:39 PM
9	I didnt have stickers until you sent me them.	2/27/2017 11:30 AM
10	Dont have a sticker	2/27/2017 11:04 AM
11	We had to invent our own notice to discourage callers in person.	2/15/2017 10:45 AM

Cold Calling Control Zones 2017

12	Have always told them it is a no cold calling area	2/6/2017 5:32 PM
13	I don't know where to get one.	2/6/2017 3:24 PM
14	I didn't know there were stickers, but I will put one up that I got in my survey pack	2/6/2017 9:12 AM
15	N/a	2/3/2017 4:06 PM
16	I feel that it makes it far easier to refuse if a cold caller turns up.	2/3/2017 11:48 AM
17	The first sticker I have received was enclosed in with this survey	2/2/2017 2:43 PM

Q12 Do you feel more confident about sending cold callers away now you are in a Cold Calling Control Zone?

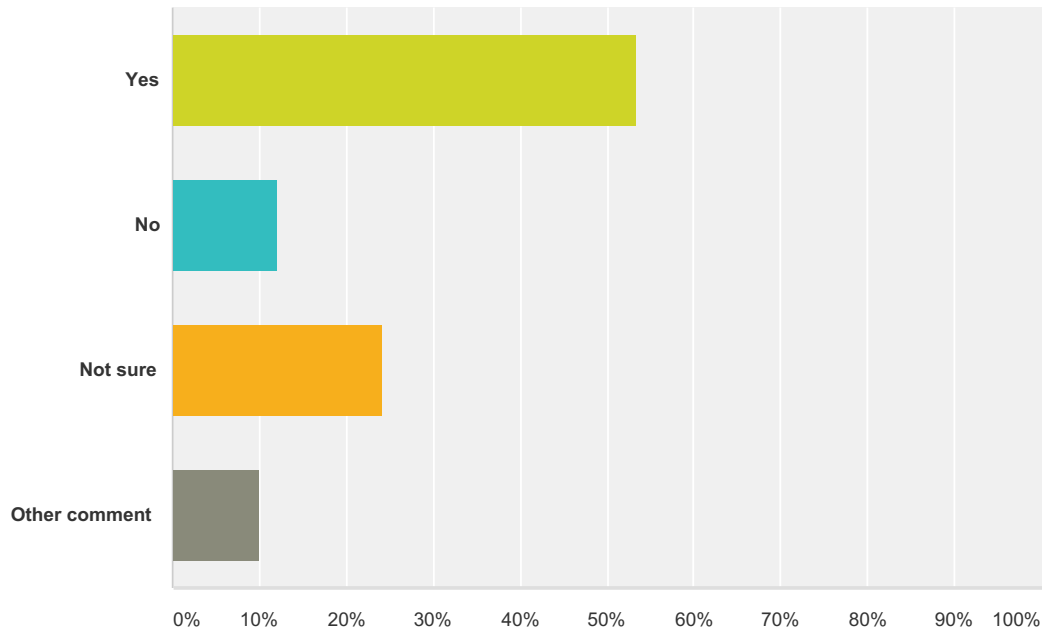
Answered: 95 Skipped: 9



Answer Choices	Responses	
Yes	78.95%	75
No	7.37%	7
Not sure	13.68%	13
Total		95

Q13 Do you feel that the cold calling control signs and stickers deter uninvited cold callers?

Answered: 99 Skipped: 5

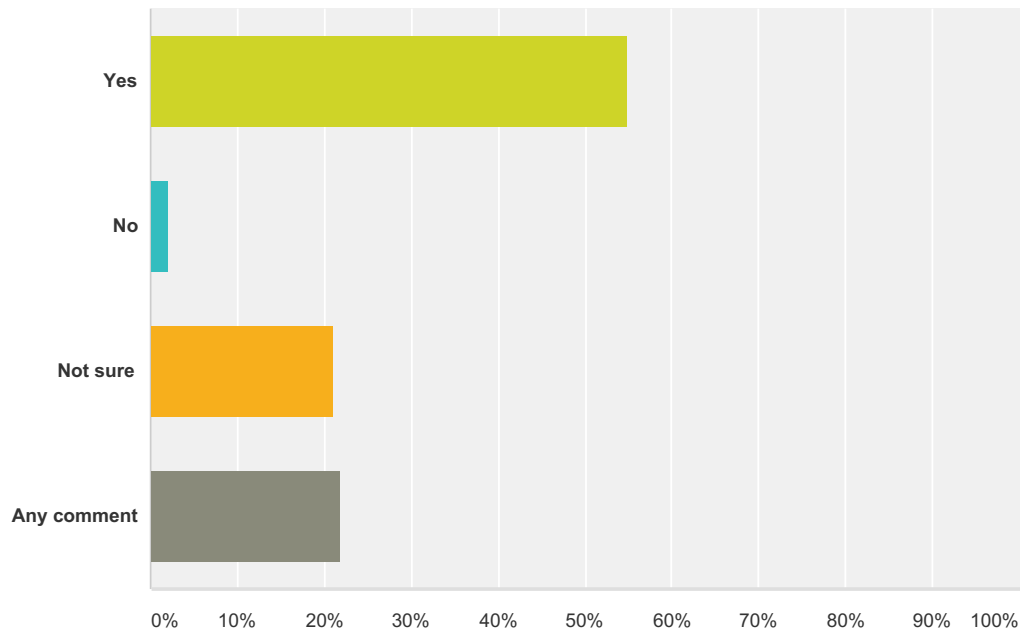


Answer Choices	Responses	
Yes	53.54%	53
No	12.12%	12
Not sure	24.24%	24
Other comment	10.10%	10
Total		99

#	Other comment	Date
1	Dont have one	3/13/2017 5:59 PM
2	Don't have a sticker	3/1/2017 12:39 PM
3	Stickers yes. Signs on lamposts too small	2/27/2017 1:53 PM
4	Yes and Not sure 50/50%	2/27/2017 1:01 PM
5	Wasnt aware - moved here 3 years ago.	2/27/2017 11:04 AM
6	not really as still getting cold calls	2/15/2017 10:45 AM
7	Several cold callers say the police are aware of them and they are ok to be calling in the area	2/6/2017 5:32 PM
8	Wasn't aware of it so can't comment	2/4/2017 8:46 AM
9	Cold callers just ignore the stickers and knock on the door anyway, even though the sticker is right next to the front door doorbell.	2/3/2017 3:34 PM
10	Not sure because I was not aware of the scheme scheme	2/2/2017 2:43 PM

Q14 Do you feel the scheme has been of benefit?

Answered: 100 Skipped: 4



Answer Choices	Responses
Yes	55.00% 55
No	2.00% 2
Not sure	21.00% 21
Any comment	22.00% 22
Total	100

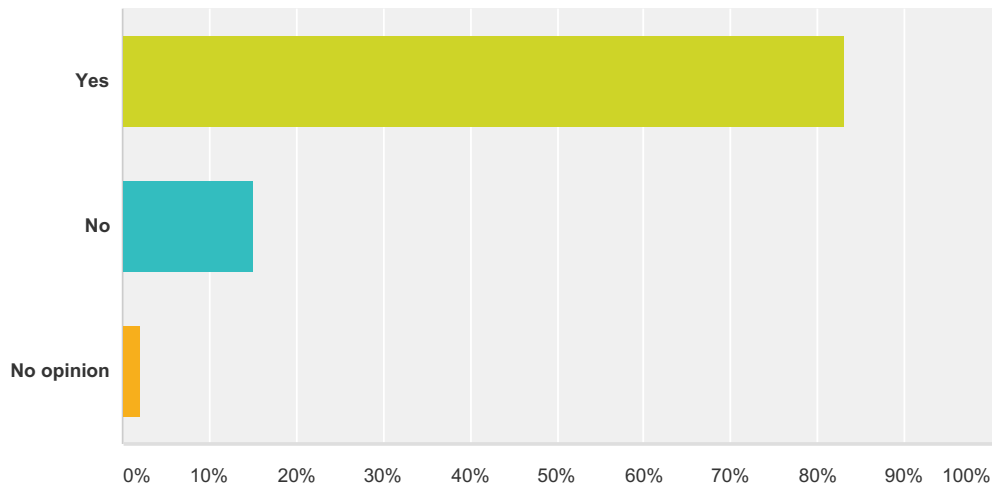
#	Any comment	Date
1	If the lady of the house is alone she never answers the door to anyone. If lady and gent are home the door is opened but we send everyone away without discussion.	3/20/2017 2:12 PM
2	Do not know yet	3/20/2017 2:01 PM
3	not sure yet	3/20/2017 12:04 PM
4	Some will say the signs do not apply to them or they have had permission to ignore these signs	3/20/2017 12:00 PM
5	Never had any information with regard to the scheme. When new lampost erected old sign was never placed on the new lamp.	3/20/2017 11:55 AM
6	Yes but the people still call	3/20/2017 11:39 AM
7	Never had anything about cold calling	3/20/2017 11:25 AM
8	I would like to know who the co-ordinator is	3/16/2017 3:40 PM
9	It helps people living alone to be given good advice	3/16/2017 3:11 PM
10	Please continue scheme if possible	3/16/2017 3:01 PM
11	Didnt know we were in a control zone	3/13/2017 5:59 PM

Cold Calling Control Zones 2017

12	Most helpful	3/13/2017 5:47 PM
13	Slnce having stickers in window we have had a lot less callers	3/13/2017 5:06 PM
14	Could do with more signs put up	3/10/2017 11:00 AM
15	Very good scheme	3/10/2017 10:01 AM
16	Unable to comment as not aware & don't have a sticker	3/1/2017 12:39 PM
17	Being severely disabled I get scared if someone tries bullying tactics	2/27/2017 4:09 PM
18	If you are are in a No Cold Calling Zone you can point this out to any trader and if they do not leave you all you have got to say is I will now contact the authority/police and they soon go	2/27/2017 3:58 PM
19	Traders just ignore the fact that it is a cold calling area	2/27/2017 3:26 PM
20	Feel safer, thank you	2/27/2017 1:14 PM
21	I believe it will but hope we will get stickers please	2/27/2017 1:10 PM
22	Yes and Not sure 50/50%	2/27/2017 1:01 PM

Q15 Would you like the scheme to continue?

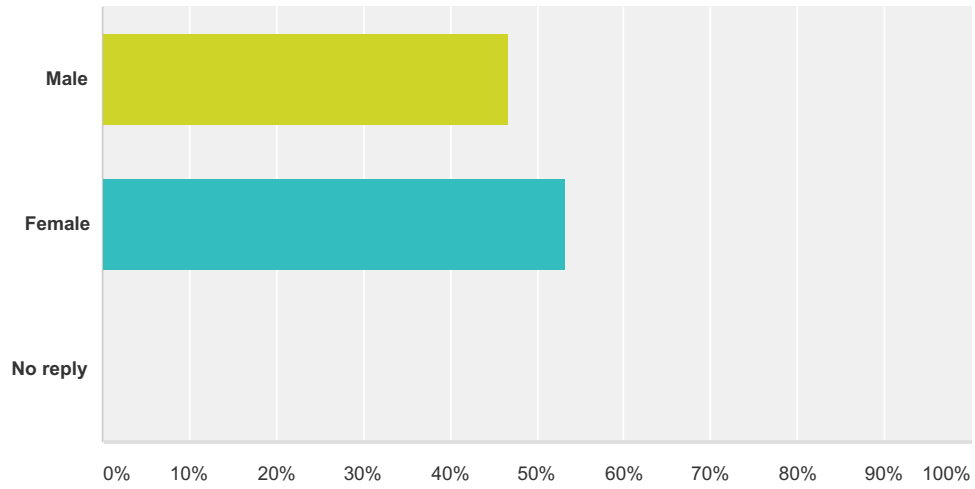
Answered: 100 Skipped: 4



Answer Choices	Responses
Yes	83.00% 83
No	15.00% 15
No opinion	2.00% 2
Total	100

Q16 What gender are you?

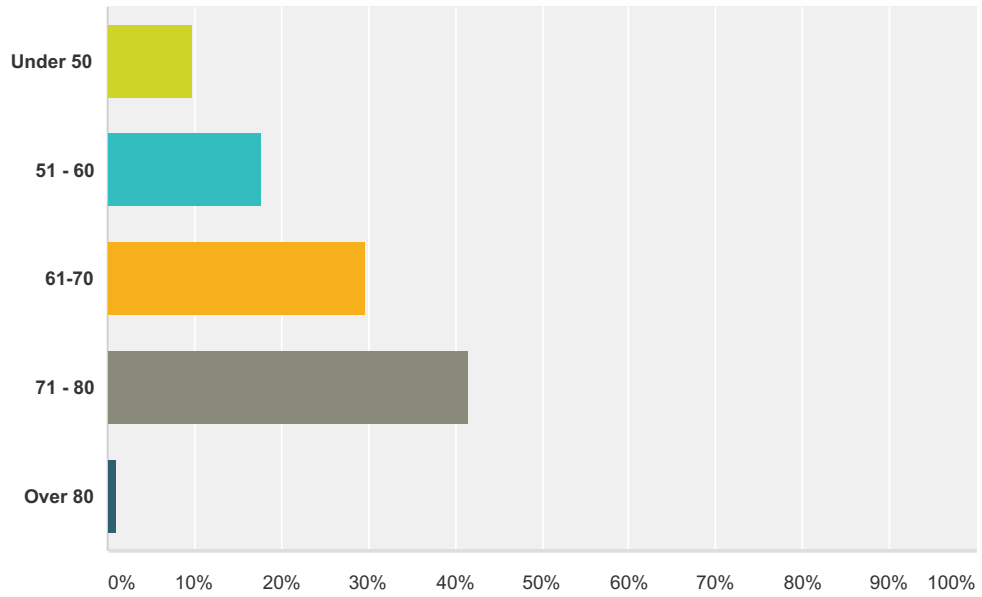
Answered: 77 Skipped: 27



Answer Choices	Responses	
Male	46.75%	36
Female	53.25%	41
No reply	0.00%	0
Total		77

Q17 How old are you?

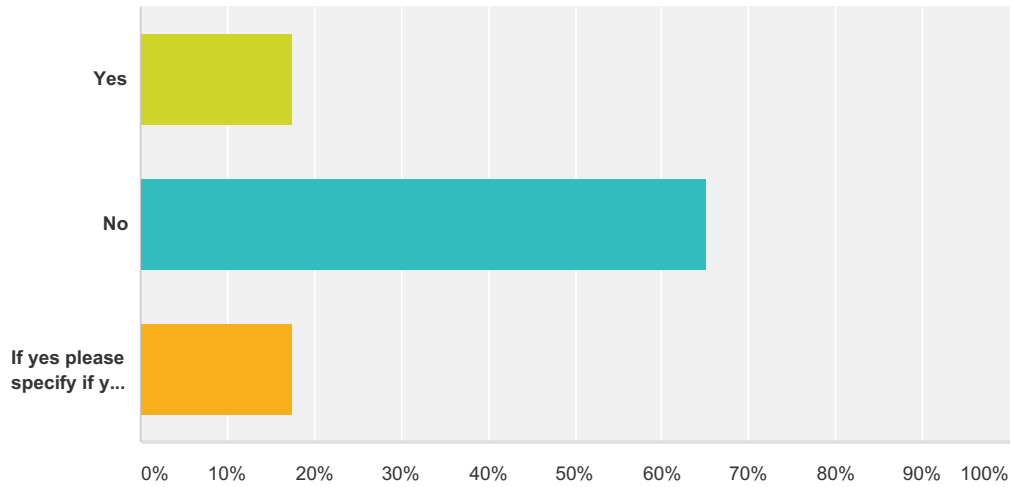
Answered: 101 Skipped: 3



Answer Choices	Responses
Under 50	9.90% 10
51 - 60	17.82% 18
61-70	29.70% 30
71 - 80	41.58% 42
Over 80	0.99% 1
Total	101

Q18 Do you have any disability?

Answered: 86 Skipped: 18



Answer Choices	Responses
Yes	17.44% 15
No	65.12% 56
If yes please specify if you are happy to do so.	17.44% 15
Total	86

#	If yes please specify if you are happy to do so.	Date
1	My son has autism	3/20/2017 2:01 PM
2	Old age	3/20/2017 12:19 PM
3	We both have blue badges	3/20/2017 12:13 PM
4	Myself and my wife are disabled. It has helped not answering the door	3/13/2017 5:47 PM
5	Hard of hearing, had a stroke, husband in hospital	3/13/2017 4:59 PM
6	Knee replacement	3/10/2017 10:01 AM
7	Several	2/27/2017 4:09 PM
8	My wife is waiting for a hip operation	2/27/2017 3:26 PM
9	COPD	2/27/2017 1:26 PM
10	Mental Health	2/27/2017 1:01 PM
11	Stroke victim	2/27/2017 10:53 AM
12	heart patient	2/15/2017 10:45 AM
13	Severe arthritis	2/6/2017 3:24 PM
14	Fybromyalga, oestoparois, copd	2/3/2017 4:06 PM
15	I have hip problems and my husband is wheelchair bound.	2/3/2017 3:34 PM

Q19 If you have any additional comment to make about the scheme please use the space below.

Answered: 28 Skipped: 76

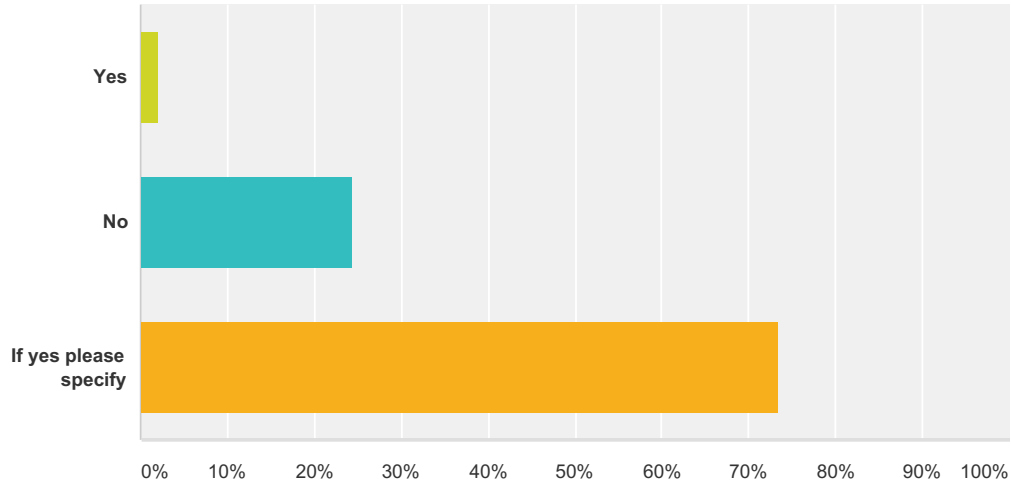
#	Responses	Date
1	We did display a no cold caller in the centre of the front door and a no junk mail on letter box - both made no difference whatsoever!	3/20/2017 2:12 PM
2	None	3/20/2017 2:01 PM
3	Happy with present scheme but could be tightened.	3/20/2017 12:07 PM
4	Now have a BT guardian telephone so I only get calls that are listed in my telephone address phone. So would recommend to buy this phone for a one off payment for £38. The best buy for peace from Cold Calling	3/20/2017 11:55 AM
5	When sign is pointed out to them they just ignore it.	3/20/2017 11:34 AM
6	Nothing seems to deter these people I dont think you can stop it.	3/20/2017 11:28 AM
7	I tried to complete this survey online but your web page wasnt available	3/16/2017 3:40 PM
8	Thank you for all the information. I will keep it and contact you if I need help in the future.	3/16/2017 3:11 PM
9	Most of the cold callers we have are working for charities asking for direct debit payments. Are they classed as cold callers? Would they call anyway even if we had a sticker?	3/13/2017 5:59 PM
10	Do not have a computer	3/13/2017 5:12 PM
11	Thank you for caring!	3/13/2017 4:43 PM
12	Too many driving schools using the area.	3/13/2017 3:14 PM
13	Q9 - No, I only open the front door to people I know. Friends use the side door and ring the bell on the gate first. I do have CCTV. Q10 - No, but I will now as you have given me one (if it was yellow it would stand out more)	3/10/2017 11:00 AM
14	The scheme is a good one. I have noticed less cold calling especially in the selling period 'Spring' since the scheme began.	3/10/2017 10:01 AM
15	This scheme is a good one but the neighbourhood watch co-ordinator needs to be known by all the people that he/she covers	2/27/2017 3:58 PM
16	I would have put a sticker in my window but it would have to be on the outside.	2/27/2017 3:52 PM
17	I would like to know who the co-ordinator is, their name and address. A number of properties have changed ownership since we moved here in 2013. A follow up should be carried out on at least a yearly basis so that new tenants are told who the co-ordinator is.	2/27/2017 3:26 PM
18	Some people that call say they are not cold calling and try to argue the point. I say I have no money so they soon go away. I never open the door to strangers - I use a small window instead. It does seem to have been quiet on the cold calling lately. Maybe because I have a big sign on my door telling them I wont buy. Seems to happen more in the summer.	2/27/2017 1:53 PM
19	I recieved too many nuisance calls everyday please see telephone numbers on page one.	2/27/2017 1:10 PM
20	This type of scheme must benefit the local community, makes people feel safer. When my wife and I lived in Kinmel Bay. A scam rogue trader had us over - we parted with £60 for a electric game console - it was a copy & no good at all - we didnt report it for fear of being told off by the police.	2/27/2017 1:01 PM
21	We have had no cold calling for a long time. Hope this helps your survey.	2/27/2017 12:52 PM
22	I would like stickers and name of contact	2/27/2017 11:04 AM
23	Due to disability confidence is low when new faces approach me. The sticker helps to say what I want to say.	2/27/2017 10:53 AM
24	anything to stop all cold callers has to be welcomed	2/15/2017 10:45 AM
25	I was outside when the men came into my driveway	2/6/2017 3:24 PM

Cold Calling Control Zones 2017

26	I understand the scheme excludes charity collectors and religious groups. I have had difficult experiences with very persistent people collecting on behalf of charities that have caused me distress. Is it possible to include these types of groups?	2/6/2017 9:12 AM
27	The scheme is a great initiative but the stickers don't act as a deterrent in any way. Cold callers, especially traders, religious people and charity bag people enter onto my property on pretty much a daily basis, and I have no rights to stop them. Also, over checking callers ID, as I need glasses for reading, I rarely have them to hand when someone knocks on the door. Therefore I have to go and find them to check said ID which gives the caller ample opportunity to enter my premises without my knowledge. I feel that if people were issued with panic buttons, door chains, or spy holes, these would be more effective in giving people confidence in dealing with cold callers, and in the long term be more cost effective for the Council.	2/3/2017 3:34 PM
28	I think the cold call scheme is very re-assuring, and positive. I think that it could be extended to other areas which do not at present have a cold calling scheme.	2/3/2017 11:48 AM

Q20 Is there is any other issue which is causing you concern (eg. scam mail or nuisance telephone calls)?

Answered: 49 Skipped: 55



Answer Choices	Responses	
Yes	2.04%	1
No	24.49%	12
If yes please specify	73.47%	36
Total		49

#	If yes please specify	Date
1	Nuisance telephone calls	3/20/2017 2:21 PM
2	Getting at least two calls a day	3/20/2017 2:19 PM
3	We are exdirectory yet somehow we do get a call frequently from a 0123456789.... number also a 007 number. We just tell them where to go.	3/20/2017 2:12 PM
4	Lots of nuisance telephone calls from 'Life Magazine'. Feel a little unnerved about the amount of scrap metal pickups around, caught men in my garden before now looking for scrap.	3/20/2017 2:05 PM
5	We get a lot of cold callers on the phone and we get a lot of junk mail but do not know how to stop them.	3/20/2017 2:01 PM
6	Nuisance telephone calls	3/20/2017 12:13 PM
7	Receive more nuisance telephone calls than cold callers	3/20/2017 12:07 PM
8	Nuisance phone calls	3/20/2017 12:04 PM
9	Scam mail and nuisance calls	3/20/2017 11:58 AM
10	Nuisance phone calls	3/20/2017 11:30 AM
11	Got phone took out because of it. Nuisance calls	3/20/2017 11:28 AM
12	Nuisance calls nearly every day especially PPI, new boiler, computer scams etc	3/13/2017 5:56 PM
13	Telephone calls	3/13/2017 5:22 PM
14	Fed up PPI phone calls or life insurance calls.	3/13/2017 5:06 PM

Cold Calling Control Zones 2017

15	Nuisance telephone calls with Indian/Pakistan voice.	3/13/2017 5:01 PM
16	Scam mail and telephone calls	3/13/2017 4:59 PM
17	My husband gets rid of them but I wish they wouldnt call.	3/13/2017 4:41 PM
18	Do not have a telephone in the house only a mobile.	3/10/2017 11:00 AM
19	I had one scam call 'phishing' the police called it. I had just lost my husband, this caller was interested in private pensions. He pretended to be from the Pensions People DHS one but at six oclock when they are closed. They got no information from me at all. I talked to the police and pensions about the call.	3/10/2017 10:01 AM
20	Scam phone calls	3/1/2017 12:39 PM
21	These used to be a nightmare but thanks to this scheme this has been drastically reduced.	2/27/2017 4:09 PM
22	It does not deter Jehovas Witness knocking at the door and handing out their leaflets. I personally do not want to attend their events at local churches. Can they be approached and advised not to knock at doors??	2/27/2017 4:05 PM
23	Nuisance telephone calls are always a pain even when we are registered with the telephone preference service (TPS) The TPS system always want to know the company who is bothering you but when you ask for details they switch off.	2/27/2017 3:58 PM
24	Since Dec 2014 machinery noise 24/7 this is a low level noise and I was informed that the council did not have the facilitys to trace the noise	2/27/2017 3:48 PM
25	We recieve scam mail on a regular basis and nuisance calls seem to have reduced recently. I think that I meeting should be called of residence and someone appointed to keep residents up to date.	2/27/2017 3:26 PM
26	Telephone calls about free boilers/PPI/accident claims/surveys	2/27/2017 3:04 PM
27	Nuisance calls - I just put phone down on them or let my answering machine screen callers	2/27/2017 1:53 PM
28	Luckily not at the moment	2/27/2017 1:01 PM
29	Phone calls, but these have declined in recent months	2/23/2017 3:17 PM
30	Concerned about scam emails purporting to be from either banks or building societies. Also scam phone calls from Microsoft or Talk Talk	2/16/2017 9:49 AM
31	Anti-social behaviour in the neighbourhood	2/13/2017 9:49 AM
32	Nuisance calls	2/6/2017 5:32 PM
33	As above. Charity collections and religious groups	2/6/2017 9:12 AM
34	Nuisance phone calls	2/3/2017 4:06 PM
35	Religious people knock on my door relentlessly. I find all these cold callers infringe on rights to live my life in privacy. My property seems to be an open portal to anyone that thinks they can trespass on it, and I have no way to stop them.	2/3/2017 3:34 PM
36	Nuisance telephone calls	2/2/2017 2:43 PM

Q21 If you would like us to contact you
please provide your email address or a
telephone number